2016 Annual Report
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Onslow Community Outreach, Inc.
Friends and Supporters:

I am honored to present the 2016 Onslow Community Outreach Annual Report.

Founded in 1990, OCO helps almost 8,000 clients with food, shelter, medical care, toys and bicycles for Christmas. Programs are Soup Kitchen, Homeless Shelter, Caring Community Clinic and Christmas Cheer. The Outreach adds to the cultural offerings of the community by sponsoring Onslow Oktoberfest. Highlights of this report are:

- Providing meals to 1,800 residents of the County who are food insecure and housing 300 homeless person, including 35% Veterans and families;
- Enhancing our relationship with Onslow Memorial Hospital to improve population health and relocating the clinic to accommodate 1,500 uninsured persons who call the clinic their medical home;
- Receiving support from partners to upkeep our facilities, such as the City of Jacksonville, Jacksonville-Onslow Chamber of Commerce Leadership Program, Rotary Clubs and First Baptist Church Gum Branch;
- Adding a new partnership with the Emergency Food Assistance Program (USDA Foods);
- Making improvements at the Future Onslow Community Outreach Services Center: fire sprinkler system installed, utility upgrades and parking lot resurfaced;
- Having another successful Christmas Cheer that assisted 3,100 children and 4,600 total family members; and
- Growing the number of Oktoberfest activities to three days, 150 vendors, 12,000 patrons and a $285,000 economic impact.

This report reflects a benevolent and progressive charitable organization that is inspiring, empowering and changing lives of vulnerable populations of Onslow County. We remain anchored in our founding purpose “to help the least of these.” Your prayers and support give us the capacity to serve.

Respectfully

Donald J. Herring
Chairman, Board of Directors
Vision: To inspire, empower and change lives of vulnerable populations of Onslow County.

Mission: To help people in need by providing food, shelter, healthcare and benevolent assistance to uplift children and families of Onslow County, North Carolina.

Values: Benevolence, Caring, Collaboration, Stewardship and Faith.

Goals:
- Hunger- Food security among elderly and disabled persons and low-income families
- Health- Access to primary medical services among uninsured and significantly under-insured persons
- Homelessness- Housing for homeless individuals and families
- Caring Community- Coordinated benevolent assistance to children and families

Programs:
- Soup Kitchen
- Caring Community Clinic
- Homeless Shelter
- Christmas Cheer
Board of Directors

• Don Herring, Chairman
• Diana DeVusser, Vice Chair
• Pamela Thomas, Treasurer
• Joan Bond
• Gerald Brandon
• Jane Choate

• Michael Elder
• Brenda Kay
• Carol Hurst Long
• Gail Normanly
• Christy O’Daniel
• Preston Taylor
• Gwen Woodruff
Administrative Support Center

- Maintained diverse revenue sources
- Clean financial audit
- Less than 20% overhead
- 36 presentations and community involvement activities
- Executive Director elected to NC Assn. Free Clinics Board of Directors

Theo McClammy, Executive Director
Cynthia Pearson, Office Manager
Paige Kuffel, Development Specialist
Partnerships

- City CDBG funds advanced infrastructure improvements at the OCO Services Center on Hargett Street
- Caring Community Clinic achieved FTCA risk coverage from the Bureau of Primary Health Care
- Took part in the Annual Onslow Community Health Assessment
- Actively participated in CAN-DO (Community Advisory Network Developing Onslow County
- Joined the USDA Food & Nutrition Program to benefit Soup Kitchen clients
- Collaborated with the NC Baptist Men’s Dental Ministry, the Onslow Health Department and Trinity United Methodist Church to provide oral health care to 22 clients
- Benefactor of the Swansboro Emerald Isle Flavorfest
- Joined NCServes to assist veterans and service members
- Served on FEMA EFSP Local Advisory Board
- Partnered with the Goodwill Foundation of Eastern North Carolina to provide school supplies
- Supported Sandy Run Missionary Baptist Church Harvest of Blessings
- Increased organization capacity through improvement projects donated by First Baptist Church Gum Branch
- Supported United Way by participating in agency awareness day, campaign events and Vine & Dine
- Attended Regional Nonprofit Town Hall sponsored by the NC Center for Nonprofits
- Attended the NC Rural Health Summit
- Participated in “Mo Wants to Know,” the Z. Smith Reynolds Foundation statewide listening and learning tour
- Hosted college intern sponsored by the State Employees Credit Union
Future Onslow Community Outreach Services Center
1210 Hargett Street, Jacksonville
$2 Million Total Project Estimate

Rendering created by Dunn & Dalton Architects
Soup Kitchen
Director Lourdes Garcia, Jimmy Haddock & Remy Stitt

• Lunch Meals
• Mobile Soup Kitchen
• Monthly Food Bank
• Support of Church Food Pantries
Soup Kitchen

- 96,980 meals:
  - 78,000 meals for lunch and mobile food pantry
  - 19,000 meals for homeless shelter
- 4,778 volunteer registrations
- 18,058 volunteer hours valued at $326,850
- 11 Food Banks; helped approximately 130 families per event
- Started participation in the Emergency Food Assistance Program – USDA Foods
Helped homeless persons by providing housing, meals, clothes, support services, employment and housing referrals and links to human services and community resources.
Homeless Shelter

- Helped 300 homeless persons
- 145 males (48%)
- 155 females (52%)
- 36 children (12%)
- 51% white, 41 black and 8% other
- 20 Families
- 7,657 bed nights – 81% occupancy
- Leveraged $57,000 income to achieve a $95,000 return on investment
Caring Community Clinic

Provided free primary medical care for uninsured, significantly under-insured, and low-income residents of Onslow County. Patients were seen by appointment, walk-in’s and referrals from Onslow Memorial Hospital. Services included labs and access to Prescription Assistance Programs.

Chamber Leadership Program

STAFF:
Dr. Bob Turlington (v)
Tammy Horne
Angela Silance
Nichole Tucker
Cynthia Brown
Dr. Janet Johnson-Hunter (v)
Dr. Hong Chung (v)
V= volunteer

Member of the NC Association of Free and Charitable Clinics. The Association is made up of over 70 member clinics throughout NC. They are part of a comprehensive network of free and charitable clinics that is providing care and improving the health and well-being of the uninsured in North Carolina.
Caring Community Clinic

• Patient population increased from 929 to 1,717 (85%); 3,913 patient visits; and 79 discharge referrals from Onslow Memorial Hospital seen within seven days.

• Met the rigorous requirements for Federal Tort Claims Act designation; leading to medical risk liability coverage.

• Major community support came from Onslow County, United Way, and the Jacksonville-Onslow Chamber Leadership Program.

• Awarded a $140,000 Rural Health grant for Saturday clinic and dental services.
New Clinic Facility

Open House held on April 22, 2017 to recognize the clinic moving to a 2,500 sq. ft. suite within Doctors Office Park. The move allowed the program to accommodate growth in patient population.

The Chamber of Commerce Leadership Class donated furniture, supplies, paint, cash and a significant amount of “sweat equity.”
Onslow Christmas Cheer

• Helped 3,100 children and 4,600 total people.

• Hundreds of volunteers helped escort families through aisles of toys donated by our community or purchased with funds donated by many.

• About 18,000 toys were used in the operation and hundreds of cans of food.

• Some of our needy families were helped with a generous donation from the employees of Jones-Onslow EMC. This group has now become our go-to source for bikes. With their help and the community’s, 352 bikes were given this year.

“Christmas Cheer was formed in the 1970s to avoid duplication. Ours is a work of collaboration and cooperation.”
Glenn Hargett, Chairman
Onslow Oktoberfest

- October 20-22, 2016
- 12,000 attendance
- 180 vendor spaces and activities
- 25 estimated hotel rooms
- Hotel Partners: Fairfield Inn & Baymont Inn
- $285,000 economic impact estimate

Christina Vance
Ms. Onslow Oktoberfest 2016
<table>
<thead>
<tr>
<th></th>
<th>THURSDAY</th>
<th>FRIDAY</th>
<th>SATURDAY</th>
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<tbody>
<tr>
<td><strong>Oktoberfest Kickoff held at the Carolina Ale House Restaurant</strong></td>
<td><strong>Riverwalk Park</strong></td>
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<td>Preliminary Last Man Standing Contest</td>
<td>Beer Garden and Food Court</td>
<td>Beer Garden &amp; Food Court</td>
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<td>Premium German Beer and Authentic German Appetizers</td>
<td>Tapping of the Keg</td>
<td>Musical performances by Miss Oktoberfest Pageant and Last Man Standing Contest</td>
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<td>Oktoberfest Lederhosen and German Costumes</td>
<td>Union Stein &amp; Shine Glow Run</td>
<td>The Foothills Oompah Band and Midnight Allie</td>
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<td>Nashville Recording Artist Chris Cline</td>
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Festival Steering Committee

Diana DeVusser, Honorary Chair
Christy O’Daniel, Children Activities
Aaron Fair & Jean Atencio, Stein & Shine Glow Run
Eric Sullivan, Volunteerism
Linda Hatcher & Remy Stitt, OCO
Food Ten
Marianne Herring, Beer Garden
Don Herring, Logistics

Yolanda Mayo, Entertainment
Paige Kuffel, Development
Theo McClammy, Administration